

Ref. No: 067050521
From: Public
Date: 05/05/21
Subject: Innovation Practices and Innovation Stakeholders

REQUEST & RESPONSE

Digital Innovation Programmes

1. Does the organisation have any digital innovation programmes that aim to develop digital tools and solutions to transform and improve processes in the below areas listed in the table? If yes, please provide details in the below table-

Area	Yes/No	Aim and Summary of the programme	Is the programme in collaboration with other NHS organisations or companies?
Talent Management e.g., Succession Planning, upskilling staff	Yes	The Trust is focussing on maximising the use of ESR for this purpose	No
Initiatives outlined in the People Plan e.g., health & wellbeing, flexible working, learning & development	Yes	Full and comprehensive, collaborative workforce strategy programme delivering against our objectives in the NHS people plan and NHS Long term plan now and, in the future,, digital innovation being an important part of the overarching strategy	No
Private Patient Care/ Units	No		
Staff Task Management	Yes	We use a service management tool called Sostenuto for much of the digital	No

		tasks but are looking to build and utilise functionality within Office 365 and Planner to plan other work outside of Sostenuto.	
Community Services	Yes	Looking to introduce telehealth for patients with LTC	Yes - The Trust has a project in progress which will provide a single replacement Electronic Patient Record solution (EMIS Web) across it's Community services; replacing two legacy electronic systems as well as supporting a move from paper records to an EPR. The solution will offer opportunities for collaboration and standardisation across the local and regional health economy.
Discharge Processes	Yes		We are currently deploying e-whiteboards and a desktop solution which will provide a real-time view of patient flow within the hospitals; Patient Flow will allow the Trust to improve the flow of patients, reduce length of stay, reduce outliers and offer better information visibility to assist in the management of discharges. The solution will improve efficiency in managing tasks to ensure patients can be discharged as soon as they are medically fit. Criteria to Reside will be visible and actively managed.
Other		Currently further developing our EPR , replacing paper clinical notes with digitised forms and	Developing our CareFlow EPR in collaboration with our supplier, System C.

		new ways of working utilising mobile technology.	
		Developing digital patient communications and appointments	Yes - in conjunction with C&M STP using NHS App logon and Amity Portal

2. Does the organisation have a charity that supports or provides funding for digital innovation at the organisation? E.g., Imperial College Healthcare NHS Trust has the charity Innovate at Imperial

No

Innovation Stakeholders and Team/Departments

3. Who is the lead for digital innovation at the organisation? Please provide their name and job title.

Christine Walters, Director of Informatics

4. Who is the lead for strategy at the organisation? Please provide their name and job title

Digital Strategy - Christine Walters, Director of Informatics

5. Who is the lead for strategic performance at the organisation? Please provide their name and job title

Rob Cooper, Director of Operations and Performance

6. Who is the lead for transformation at the organisation? Please provide their name and job title

Digital transformation - Christine Walters, Director of Informatics

7. Who is the Chief Information/Technology Officer at the organisation? Please provide their name and job title

Christine Walters, Director of Informatics

8. Does the organisation have a team/department that handles digital innovation? **Yes**

- a. If yes, please name these teams/departments and the members names and job titles. **Informatics department - Christine Walters, Director of Informatics.**

9. Does the team/department develop front facing service user websites/apps?

No

- a. If yes, please state the websites/apps developed and their use.
- 10.** Have the team/department ever applied for external tenders for healthcare developments? **No**
- a. If yes, please state which external tenders.
- 11.** Have the teams/departments ever done developments for other organisations/external entities? **No**
- a. If yes, please provide details on the developments
- 12.** Have the teams/departments ever sold a development it has produced commercially? **No**
- 13.**
- a. If yes, please provide details of the development sold
- 14.** Have the teams/departments ever attempted to secure an innovation grant? **Yes**
- a. If yes, please state which innovation grant and if they were successful

**Transformation through Innovation Fund (2017) for
Telehealth – successful**