

Ref. No: 121030621  
From: Commercial  
Date: 03/06/21  
Subject: Incidents Involving Security Staff in an Acute Trust Setting

## REQUEST & RESPONSE

I am a journalist who is investigating issues around incidents involving patients and Hospital Security Staff. This request has been placed with all NHS Acute Hospital Trusts in the UK.

Your response will be consolidated with all others to be used as part of a report that has been commissioned by a broadcaster.

Using the Freedom of Information Act, please could you provide the following data:

- (1) Do you employ your own security staff or are they supplied by an external provider.

**The Security function within the Trust is contracted to either an external provider, or through our PFI (depending upon which site they are located at)**

- (2) Over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?

**Incidents of alleged physical or verbal abuse:**

**2018/2019- 0 Incidents**

**2019/2020- 0 Incidents**

**2020/2021- 2 Incidents of alleged physical abuse. 0 Incidents of alleged verbal abuse.**

- (3) Over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?

**Zero incidents have taken place in Accident and Emergency during the specified time.**

(4) Are all these incidents logged and if so what system does your Trust use e.g. Datix

**DATIX is used to log incidents.**

(5) How are these incidents described? e.g. physical, verbal, restraint etc.

**These incidents are described within the category of physical abuse, assault or violence (for physical abuse) and Verbal abuse or disruption (for verbal abuse)**

(6) Year on year and for the past three years how many of these incidents were investigated?

Incidents investigated year on year:

**2018-2019- 0 incidents**

**2019/2020- 0 incidents**

**2020/2021- 2 incidents of physical abuse. 0 Incidents of verbal abuse.**

(7) Year on year and for the past three years, what were the outcomes of these investigations?

Year on year outcomes:

**2018/2019- 0 incidents to investigate**

**2019/2020- 0 incidents to investigate**

**2020/2021- 2 incidents of physical abuse investigated. Both concluded with no case to answer. There were 0 incidents of verbal abuse to investigate.**