

Ref no: 400160321  
From: Public  
Date: 16/03/21  
Subject: Ophthalmology OPD Information

## REQUEST

For the following questions, please supply the data broken down by month, for the calendar years 2019, 2020, and 2021:

1. Number of ophthalmology outpatient attendances, cancellations and did not attends.
2. The number of referrals made for an ophthalmology specialist appointment
3. The number of patients waiting 18 weeks or longer for a referral for an ophthalmology specialist appointment
4. The average waiting time in weeks from referral to treatment for ophthalmology patients.
5. The number of cancelled cataract surgery appointments
6. The number of regular “check-up” appointments that have been cancelled
7. The number of AMD treatment appointments that have been cancelled
8. The number of patients who have had a virtual appointment, either by phone, video conferencing or any other means.
9. If you have categorised patients by risk of vision loss, can you please break down the answers to questions 1-8 by these categories.

If it is not possible to break the data down by month, please supply the data in the shortest time-frame available (eg week or quarter).

## RESPONSE

For the following questions, please supply the data broken down by month, for the calendar years 2019, 2020, and 2021:

1. Number of ophthalmology outpatient attendances, cancellations and did not attends.

		Seen	DNA (Did Not Attend)	Total Cancelled	Patient Cancellation	Hospital Cancellation
2019	Jan	4362	483	1941	1228	713
	Feb	4080	495	1589	1075	514
	Mar	4316	463	1677	1167	510
	Apr	4340	462	1658	1175	483
	May	4388	446	1840	1280	560
	Jun	4128	456	1829	1271	558
	Jul	4501	503	1985	1223	762
	Aug	4052	483	1772	1201	571
	Sep	3733	430	2068	1187	881
	Oct	4892	518	2030	1421	609
	Nov	4621	462	1851	1318	533
	Dec	3835	434	1996	1395	601
2020	Jan	4409	427	1762	1183	579
	Feb	3960	402	1690	1111	579
	Mar	3059	372	3308	1997	1311
	Apr	900	52	4037	1250	2787
	May	1106	10	2574	587	1987
	Jun	1738	169	2482	542	1940
	Jul	2435	319	2765	626	2139
	Aug	2420	379	1940	599	1341
	Sep	3263	467	1732	816	916
	Oct	3689	665	1697	1005	692
	Nov	3638	586	1453	810	643
	Dec	3429	427	1725	982	743
2021	Jan	3097	380	2069	1239	830
	Feb	3150	280	1797	894	903
	Mar	4058	313	1890	945	945

2. The number of referrals made for an ophthalmology specialist appointment

**The Trust offers a consultant led service all our appointments would be under the care of a specialist**

		Referrals
2019	Jan	1064
	Feb	1056
	Mar	1051
	Apr	1009
	May	1082
	Jun	1034
	Jul	1127
	Aug	902
	Sep	931
	Oct	1135
	Nov	869
	Dec	749
2020	Jan	1037
	Feb	859
	Mar	651
	Apr	234
	May	243
	Jun	444
	Jul	621
	Aug	635
	Sep	758
	Oct	767
	Nov	732
	Dec	672
2021	Jan	574
	Feb	654
	Mar	928

3. The number of patients waiting 18 weeks or longer for a referral for an ophthalmology specialist appointment.

Available via

<https://www.england.nhs.uk/statistics/statistical-work-areas/rtt-waiting-times/>

4. The average waiting time in weeks from referral to treatment for ophthalmology patients.

Available via

<https://www.england.nhs.uk/statistics/statistical-work-areas/rtt-waiting-times/>

5. The number of cancelled cataract surgery appointments

St Helens and Knowsley Teaching Hospitals NHS Trust does not hold the requested information.

6. The number of regular “check-up” appointments that have been cancelled

The Trust does not carry out check-ups patient would need to attend their optician for this.

7. The number of AMD treatment appointments that have been cancelled

Unfortunately, we are not able to differentiate between AMD cancellations and the cancellations of other Ophthalmology appointments.

8. The number of patients who have had a virtual appointment, either by phone, video conferencing or any other means.

		Telephone	Telemedicine web camera
2019	Jan	41	
	Feb	12	
	Mar	12	
	Apr	43	7
	May	40	
	Jun	21	
	Jul	56	
	Aug	35	
	Sep	26	
	Oct	56	
	Nov	32	
	Dec	38	1
2020	Jan	15	1
	Feb	30	1
	Mar	42	
	Apr	73	1
	May	56	
	Jun	138	1
	Jul	150	
	Aug	53	
	Sep	63	1
	Oct	62	
	Nov	90	2
	Dec	84	1
2021	Jan	57	
	Feb	40	
	Mar	46	1

9. If you have categorised patients by risk of vision loss, can you please break down the answers to questions 1-8 by these categories.

St Helens and Knowsley Teaching Hospitals NHS Trust does not hold the requested information.