

Ref. No: 055290421
From: Public
Date: 29/04/21
Subject: Orthotics services

REQUEST

1. Which of the following Orthotic Services do you have locally?
 - a. Product and Clinical service
 - b. Product only in-house clinical service
 - c. Clinical Service only
 - d. Fully managed service

2. If your service is run by a 3rd party:
 - a. Who is your current provider?
 - b. When did the current agreement start?
 - c. When does the current agreement expire?
 - d. What was the total value of the contract?
 - e. Is there an allowance for increasing patient numbers and activity each year?
 - f. Is the contract a lump sum / block contract or pay / BPR for activity basis?
 - g. What is the current cost per Orthotist session in your trust?

3. Do you run your tender in-house or is it outsourced?

4. Which frameworks are you able to buy from currently:
 - a. For Orthotic Clinical Service
 - b. For Orthotic stock products

- c. For Orthotic bespoke products
5. Are you considering a tender at the moment? (Y/N)
6. What orthotics services are provided by the NHS in your jurisdiction?
7. How many sessions do you run per week:
- a. Orthotist
 - b. LOP
 - c. Footwear technicians
8. How many Full Time equivalent Orthotists work in your Trust?
9. How many appliance officers/administrators do you employ in the Orthotics Service?
10. Over the past three financial years how many orthotics patients were treated (please breakdown by year)?
- a. April 2018 – March 2019
 - b. April 2019 – March 2020
 - c. April 2020 – March 2021
11. For orthotic products:
- a. Which companies do you currently order Orthotic footwear from or do you make these in house?
 - b. Which companies do you currently order insoles from or do you make these in house?
 - c. Please provide annual volumes of prescriptions/orders and total spend for the last 12 months (April 2017 – March 2018) and the lead times for:
 - i. Stock Orthotic Footwear orders
 - ii. Modular Orthotic Footwear orders
 - iii. Bespoke Orthotic Footwear orders
 - iv. Orthotic Footwear repairs
 - v. Moulded EVA Insoles

- vi. Plastic Heel cups
- vii. Carbon Fibre Insoles
- viii. Bespoke AFOs

RESPONSE

This service is provided by North West Boroughs Healthcare NHS Trust.