

Ref no: 312250121  
From: Public  
Date: 25/01/21  
Subject: Contractual and supply chain arrangements

## REQUEST

I am writing to you under the Freedom of Information Act 2000 to request the following information please, regarding your current contractual and supply chain arrangements for the following categories:

- Provision of online payment acceptance – e.g. online website payments or payment portals
- Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas
- Provision of MOTO (Mail Order and Telephone Order) payment acceptance
- Provision of Direct Debit services
- Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)
- Merchant Acquirer services

I would appreciate you providing the following for each of the above points, by completing the *attached spreadsheet*:

- Current supplier/s names
- Scope of current Contract
- Contract End Date
- Approximate date of your next sourcing/tender exercise
- Annual Value of the Contract
- Annual transaction volume & value, where known
- Contact details of the member(s) of Staff responsible for payment collection

## RESPONSE

Please see attached.