

Ref no: 297140121
From: Public
Date: 14/01/21
Subject: Networks and Telecoms

REQUEST & RESPONSE

Contract 1

1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc)
Provider- Please can you provide me with the name of the supplier for the contract.

Virgin Media Business.

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

12/2023

3. Fixed Line- Contract Duration- the number of years the contract is for each provider

See response to question 2.

4. Type of Lines- Please can you split the type of lines per each supplier?
PSTN, Analogue, SIP

SIP

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

x2 SIP Trunks, 500 channels each

Contract 2

5. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?

Virgin Media Business

6. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

12/2023

7. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.

£3,333

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

3 years

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

3,000

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

N/A

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

N/A

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

N/A

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

Virgin Media Business

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

All Trust WAN links bar one, are on a rolling contract. Renewal date 1/10/2021

1 link due for renewal 01/10/2024

16. Contract Description: Please can you provide me with a brief description of the contract

SLA & length of term.

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

5

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

£70k

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

Crown Commercial Services framework

20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above.

eric.phipps@midmerseyda.nhs.uk – 0151 676 5771

