

Ref no: 184221020  
From: Public  
Date: 22/10/20  
Subject: PAS, EHR and Task Management Systems

## REQUEST & RESPONSE

### Patient Administration System

1a) Please provide the name of the Patient Administration System (PAS) used at the organisation

*(a PAS is used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)*

**Careflow EPR (formerly Medway)**

1b) Who is the supplier?

**System C**

1c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

**£1,198K**

1d) What is the contract start date?

**May 2018**

1e) What is the contract end date?

**May 2027**

### Electronic Health Record System

2a) Please provide the name of the Electronic Health Record (EHR) system used at the organisation? *(an EHR is a digital record of patient health information)*

**Careflow EPR**

2b) Who is the supplier?

**System C**

2c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

**See 1c**

2d) What is the contract start date?

**See 1d**

2e) What is the contract end date?

**See 1e**

### Task Management Functionality

3a) Please name the PAS and/or EHR system used at the organisation that provides functionality to support the management of tasks. E.g. patient-level, ward level or site-level clinical and operational tasks. **If a separate system/supplier is used to support task management, please provide further details on this system (including contract dates and annual cost in 19/20)**

**\*Please see note**

3b) As part of the implementation process, was the system that provides task management installed on existing devices i.e. a software download, or did it require the installation of new technology?

**\*Please see note**

3c) Please indicate which type of tasks the system captures in the table below

<b>Ward round/day-time tasks</b>	<b>Hospital-at-night tasks</b>	<b>Board round tasks</b>	<b>Tasks related to the discharge process</b>	<b>Other (please specify)</b>

**\*Please see note**

3d) Does the system provide static task lists, or can tasks be automatically escalated and allocated to other staff members?

**\*Please see note**

3e) Please indicate the type of staffing group task management is used by?

<b>Medical &amp; Dental</b>	<b>Nursing &amp; HCAs</b>	<b>Scientific, Therapeutic &amp; Technical Staff (STT) including of AHPs</b>	<b>Administration and Estates Staff</b>

**\*Please see note**

3f) Does the system have the ability to share tasks from the hospital to social care and vice versa? i.e. local authorities can view the status of the patient and outstanding tasks, supporting a joined-up approach to care-co-ordination

**\*Please see note**

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**\*Please note: the System to be used is Careflow EPR, Careflow Connect and Patient Flow. All provided by System C.**

**Full task management and patient flow are in our development plan to be delivered in the next 2 years. The scope of implementation has yet to be fully determined.**