

Ref no: 123100920
From: Public
Date: 10/09/20
Subject: Exception reports

REQUEST

Does your Trust use “Exception Reports” for doctors flag when day-to-day work varies significantly and/or regularly from the agreed work schedule?

If so, how many exception reports were logged as raising an immediate safety in the 2018/19 financial year?

For each occurrence please state

(a) when the incident took place,

(b) which Trust site did it relate to and

(c) provide a detailed, verbatim account of how the doctor described the concern as per the level of detail in the two examples below:

EXAMPLE 1:

2 May 2017 – 0800 – “There are supposed to be a core number of 3 SHOs on the Rota, today there is only myself. The on-call full shift for neurosurgery (SHO) is under the empty slot on the Rota and has not been filled. The other SHO due to be in work today is now off post-nights as she was moved to nights last week last minute to cover another gap in the Rota. The Rota coordinator has put the shift out for locum. This gap in the Rota has been known about for at least 5 days. A datix is also being completed.”

This incident was immediately notified to the directorate manager who put in support with the registrar and ensured the consultant on call was aware of the situation. In addition on a daily basis have put in plans to review medical staffing”

RESPONSE

Nil