

Ref no: 100250820 From: Public 25/08/20

Subject: Deductions from earnings order issued by the Child Support Agency

REQUEST

Can someone send me the Sthk policy and procedure for dealing with a deductions from earnings order as issued by the Child Support Agency please.

This is normally dealt with by/through the department who deals with the payment of wages to staff.

RESPONSE

Response:

We don't have a SOP or policy for Child Maintenance Service (CMS) deductions. There is a national element in ESR which is setup based on the guidance from the HMRC that can be found at the link below. The CMS will write to the payroll department with instructions to start or end deductions. If the letter is to start or change an agreement, the letter will detail what we need to administer against the employee in question.

https://www.gov.uk/child-maintenance-for-employers