

# Setting up your Dexcom ONE+ Continuous Glucose Monitoring Device

If you need this leaflet in a different language or accessible format  
please speak to a member of staff who can arrange it for you.

اگر به این بروشور به زبان دیگر یا در قالب دسترس پذیر نیاز دارید،  
لطفاً با یکی از کارکنان صحبت کنید تا آن را برای شما تهیه کند.

Jeśli niniejsza ulotka ma być dostępna w innym języku lub formacie,  
proszę skontaktować się z członkiem personelu, który ją dla Państwa przygotowuje.

Dacă aveți nevoie de această broșură într-o altă limbă sau într-un format accesibil,  
vă rog să discutați cu un membru al personalului să se ocupe  
de acest lucru pentru dumneavoastră

如果您需要本传单的其他语言版本或无障碍格式，请联系工作人员为您安排。

إذا احتجت إلى هذه النشرة بلغة أخرى، أو بتنسيق  
يسهل الوصول إليه، يرجى التحدث إلى أحد الموظفين لترتيب ذلك لك.

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## Device compatibility

You can check your smartphone compatibility with the app by accessing the following link:

[www.dexcom.com/en-GB/compatibility/select](http://www.dexcom.com/en-GB/compatibility/select)

If your phone is not compatible, you can call Dexcom to request a free handset.

## Starting on your Dexcom ONE+

Download the Dexcom ONE+ app on your smartphone, click sign up to create an account and then log in.

## Education for Dexcom ONE

The link below will give you clear instructions on how to set up your Dexcom ONE:

Smartphone app	Online e-learning
App led self-education following account setup.	<a href="http://www.dexcom.com/en-gb/dexcom-one-plus-learn-the-basics">www.dexcom.com/en-gb/dexcom-one-plus-learn-the-basics</a>

- On-line portal: [www.dexcom.com/en-GB/contact-us-direct](http://www.dexcom.com/en-GB/contact-us-direct)
- Customer Services: 0800 031 5763

## Obtaining your Dexcom ONE+ supplies

Starter Kit should have been supplied from Diabetes Centre when provided this information.

Your GP should prescribe you:

- **Three** Dexcom ONE+ sensors per calendar month.

## What if my sensor comes off early?

Replacement sensors can be obtained free of charge by contacting Customer Services or via the on-line portal.

## Additional information

Your Dexcom ONE+ sends the data from the transmitter to your smartphone via Bluetooth, therefore please ensure this is enabled.

To share your data with family/friends, they can download the Dexcom Follow app.

Any previous interstitial glucose sensors should now be discontinued on your prescription.

You will still require a blood glucose meter, blood glucose test strips, lancets and ketone test strips in case your sensor fails.

These supplies should still be prescribed on your repeat prescription at reduced quantities.