# **Enquiries and further information**

If you have any questions about this service, please do not hesitate to contact us

# **Rapid Diagnostics Navigator**

Tel: 01744 646 773



This is our patient experience survey; we kindly ask you to complete this to improve the service.

Please scan the QR code to access the survey.

Whiston Hospital Warrington Road, Prescot, Merseyside, L35 5DR Telephone: 0151 426 1600

St Helens Hospital Marshall Cross Road, St Helens, Merseyside, WA9 3DA Telephone: 01744 26633







# Rapid Diagnostics Service Patient information

This leaflet can be made available in alternative languages / formats on request.

如有需要,本传单可提供其他语言/版式 此單張的其他語言/格式版本可按要求提供

Na żądanie ta ulotka może zostać udostępniona w innych językach/formatach.

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# Why Have I Been Referred?

Your GP has referred you to the non specific rapid diagnostics service because you have symptoms that may need further investigation.

#### Non specific symptoms may include:

- Unintentional weight loss in the last 3 months
- Abnormal blood tests
- Unexplained abdominal pain of four weeks or more
- Unexplained or progressive pain, including bone pain of four weeks or more
- Sweats or night sweats
- A suspicious lump that it is unclear what the cause is
- Persistent and unexplained symptoms such as:
  - Nausea/bloating
  - Loss of appetite
  - Fatigue/ extreme tiredness

It is important to remember that all the symptoms listed above can be caused by lots of conditions, however they can be worrying and the cause for them may possibly be due to cancer.

#### **Rapid Diagnostics Service**

The rapid diagnostics service provides quick access to a specialist team.

The rapid diagnostics service team consists of a team of doctors and nurses who specialise in acute medicine and oncology (cancer).

We are part of a multidisciplinary team (MDT) that work together to ensure that you have the most appropriate tests to get a diagnosis and management plan put in place as soon as possible.

The team will assess you and review all your investigations.

#### What Happens Next?

You will be contacted by telephone by a nurse who will ask you some questions about your past medical history (other illness, operations, medication), your symptoms and your health in general.

Following this, you will be informed if you need any further tests. If you do these will be arranged for you by the nurse.

Further tests could include:

- Blood tests
- X-rays a test to look at bones and the inside of your body
- CT scan (computerized tomography) an x-ray that gives more detailed images of the inside of your body
- Endoscopy a procedure to look inside your body with a thin flexible tube with a camera on one end

# Other tests may be required and you will be informed of this by the nurse.

You will be given a contact number for the rapid diagnostics navigator. The navigator works with the specialist team and will be your point of contact. They will get in touch with you with information to ensure you are kept up to date on what is happening.

#### **Getting your test results**

When all your results are available they will be discussed in the MDT meeting by the rapid diagnostics team and you will be contacted to discuss your results and the next steps.

You may be seen in a clinic appointment at the hospital or receive a telephone clinic appointment.

Your GP will be kept updated with all your test results.