

About your appointment

Due to your injury you have been referred to the fracture clinic for specialist advice and on-going treatment and care.

When you attend the clinic you will be under the care of a named consultant.

You may not see the consultant at each visit, but you may be seen by a member of his team.

Escorts

As we have limited waiting space, please restrict the number of relatives / carers who accompany you. However, children should always be accompanied by a responsible adult. Frail or infirm patients who normally require a carer should be also accompanied.

Clinic set-up

Fracture clinics can be very busy, and you should therefore allow 1–2 hours for each clinic attendance. As well as seeing the Doctor, you may require wound dressing, plaster casts, X-Rays, blood tests, physiotherapy etc. These treatments / investigations are all part of your appointment.

Appointment Times

We realise that this is a very stressful time and you may wish to inform your employer/ school of the possible length of your appointment.

Injuries are not planned and everyone will need to be seen at the next available clinic. This can lead to a number of appointments being made for the same time slot.

Patients are seen in order of appointment time and not in order of arrival.

If your consultant requires you to attend other areas such as X-Ray or the plaster room, you will continue to be seen in your appointment time slot throughout.

If you are taking pain killers regularly, you may like to take them before you arrive or bring them with you to ensure you are as comfortable as possible during your visit.

Facilities

There is a Costa Coffee Café and a W.H. Smith shop in the main entrance atrium and the Spice of Life Restaurant is located on the 5th floor where you can buy drinks and snacks.

Before your first appointment

If you have any concerns about your appointment **before** you attend Fracture Clinic for the first time, please contact the clinic / department which made the appointment on your behalf, for example:-

Whiston Accident and Emergency Department: **0151 426 1313**

Walk-in Centre:

St Helens: **01744 627400**

Widnes: **0151 495 5000**

If you have any concerns about the treatment you received **before** you attend the fracture clinic for the first time (e.g. back slab, splint, sling or dressing), please also contact the clinic / department which applied it. i.e. A&E or Walk-in centre.