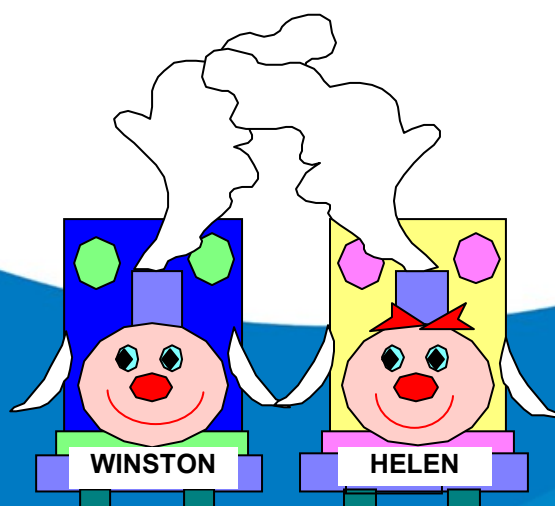


Open door access

This leaflet can be made available
in alternative languages / formats on request.

*如有需要，本传单可提供其他语言/版式
此單張的其他語言/格式版本可按要求提供*

Na żądanie ta ulotka może zostać udostępniona
w innych językach/formatach.



Dear Parent / Guardian,

As your child has a long-term illness/disease he/she has been placed on the Open Door File at the Children and Young People's Unit at Whiston Hospital.

This scheme enables you as parents to contact the children's ward for advice should your child have a medical problem related to their chronic disease.

If you are concerned about your child please ring:

Ward 3F on 0151-430-1616

Ward 4F on 0151-430-1791

Children's Observation Ward CHOBS on 0151 430 1627

Ask to speak to a senior nurse.

He/she will then go through a series of questions about your child's problem.

After assessing all the information you have provided the nurse will give you instructions on how to proceed which can be either of the following options:

- Attend A&E department by ambulance
- Take your child to see their local GP
- Bring the child up to the children's ward

Please note that the Open Door Access cannot be used as an emergency service

In the event of an emergency situation, please do not contact the ward but immediately **dial 999** as you would normally do in such circumstances.

Your child will be taken to the Accident and Emergency Department for treatment and stabilisation.

Below are some useful contact numbers should you need to speak with another member of your medical team:

Respiratory Team: Sarah Southern/ Danielle Davies

Tel: 0151 430 1938 / 07584143785

Diabetes Team: Anne Brennan / Laura Jones

Tel: 0151 430 1404

Epilepsy and Complex Needs Team: Gill Dixon / Sara Morris/Rebecca Armes

Tel: 0151 430 1659

Paediatric Dietitians: 0151 430 1201

If you are unable to make contact with the member of the team you wish to speak to, you may contact the **Hospital at Home Nursing Team** on 0151-430-1542 or mobile 07766 595 900.

The Paediatric Secretaries can be contacted for any of the Consultant Paediatricians at Whiston Hospital on these contact numbers between 9.00 am and 5.00pm: 0151 430 1452 / 4413/ 1411 / 1754 / 2406

If in doubt whether your child needs to have a medical review; please feel free to telephone the hospital for advice.

If you have any further questions, please contact your child's consultant via their secretary via the hospital switchboard. The secretaries are available Monday to Friday, 9.00 am to 5.00 pm

If you need to contact the department outside of these hours, please phone either:

Ward 3F 0151 430 1616

Ward 4F 0151 430 1791

Whiston Hospital
Warrington Road,
Prescot, Merseyside, L35 5DR
Telephone: 0151 426 1600

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