What can I expect from the Clinical Psychology Service?

The Clinical Psychology Service is experienced at dealing with the emotional impact of health difficulties such as diabetes.

You are likely to be offered an assessment session in which you will be asked about your experience of diabetes, your current difficulties, and the impact that this has had on your life. A plan of action would then be agreed between yourself and your therapist.

Other sources of support

There are a number of patient support groups for people with diabetes, including those run at a local level by Diabetes UK. For more information, please see the website <u>www.diabetes.org.uk/How we_help/Local_support_groups/</u> telephone: 0345 123 2399

Clinical Psychology Department

St Helens Hospital Marshalls Cross Road, St Helens, Merseyside, WA9 3DA Telephone: 01744 646864



Accessing Psychological Support for People with Diabetes

This leaflet can be made available in alternative languages / formats on request.

如有需要,本传单可提供其他语言/版式 此單張的其他語言/格式版本可按要求提供

Na żądanie ta ulotka może zostać udostępniona w innych językach/formatach.

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Why might someone with diabetes need psychological support?

Adjusting to life with diabetes and dealing with the daily demands of managing it can involve a lot of time and energy.

Many people with diabetes cope well with these demands. At times though people may understandably feel frustrated, upset, fed up or worried. This can sometimes make the self-management of diabetes more difficult and may have an impact upon how people feel physically and emotionally.

Sometimes people have problems that are not always related to diabetes itself e.g. relationship problems or work-related stresses. Dealing with these issues can sometimes mean that it is harder to focus on the daily demands of managing diabetes and/or may make control of diabetes more difficult.

Everybody copes with diabetes in a slightly different way and there is **no right or wrong way** to feel about having diabetes.

If you find that the way you are feeling is **beginning to interfere** with your everyday life, it could be helpful to ask for some extra support with the emotional side of having diabetes.

Some examples of problems that you could ask for help with include:

- Coming to terms with and coping with diabetes.
- Feeling low in mood, worried or frustrated.
- Changes to how you feel about yourself or other people.
- Finding the daily demands of diabetes to be challenging.

What should I do if I think I would like extra support?

If you live in **St Helens**, **Knowsley** or **Halton** your local psychological services for people with diabetes are based at **St Helens Hospital**.

- If you are under the care of the Diabetes Team, who are based in St Helens Hospital, you can ask them to help you to access this service.
- If you are **not** under the care of the Diabetes Team, you can speak to your GP. Your GP should be able to help with making a decision about whether the clinical psychology service is the best service to meet your needs.

What will happen next?

Members of the diabetes team can provide **information and support** about a variety of aspects of living with diabetes. They can help you to decide what the best course of action might be.

This could involve:

- Further contact with your Diabetes Nurse Specialist/ Consultant/ Dietician/other health professional.
- Attending educational courses run by the Diabetes Team.
- A referral to the clinical psychology service or other local counselling/mental health services.